Jersey City Housing Authority
Building Communities...Creating Opportunities...Transforming Lives

DEPARTMENT OF RESIDENT EMPOWERMENT
& COMMUNITY ENGAGEMENT
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DIGITAL INCLUSION RESOURCES GUIDE
AFFORDABLE INTERNET AND TECHNOLOGY OPTIONS
(Updated November 2022)

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FREE DEVICES

- **Computers 4 People** is a 501(c)(3), nonprofit organization dedicated to collecting, refurbishing, and donating computers to individuals and organizations in under resourced communities to promote equity and access to opportunity. To apply for a computer, individuals must reside in NJ, have low income status under 150% of Federal Poverty Index guidelines, and provide a letter of recommendation from a non-profit, school, place of worship, or Jersey City Housing Authority (for confirmed JCHA residents)
  To apply for a computer, visit https://www.computers4people.org/apply.html.
  To read through their Frequently Asked Questions page, visit https://www.computers4people.org/faq.html.

AFFORDABLE/LOW-COST DEVICES

- **Everyone On** is a 501(c)(3), nonprofit organization dedicated to creating social and economic opportunity by connecting families to affordable internet service and computers and delivering digital skills trainings.
  Find low-cost affordable computers in your area with Everyone On's Offer Locator Tool:
  https://www.everyoneon.org/find-offers

- **PCs for People** is a 501(c)(3), nonprofit organization that recycles business electronics and provides refurbished tech to eligible households.
  Find out if you are eligible for affordable computers and other devices:
  https://www.pcsforpeople.org/eligibility/
  If you are eligible, you can purchase devices here: https://pcsrefurbished.com/sales/salesHome

- **Staples**
  Refurbished Laptops: https://www.staples.com/Refurbished-Laptops/cat_CL167289/70auc
  To inquire about refurbished laptops at the Route 440, Jersey City, NJ 07304 location, please call (201) 536-1890. To inquire about refurbished laptops at the 613 Washington Blvd, Jersey City, NJ 07302 location, please call (201) 217-9900.

- **Walmart**
  Refurbished Laptops and Desktops:
  https://www.walmart.com/search/?cat_id=3944&facet=category%3ALaptops%7C%7Ccategory%3ADesktops&query=Refurbished
  To inquire about refurbished laptops at the 500 Bayonne Crossing Way, Bayonne, NJ 07002 location, please call (201) 620-6137.

- **The On It Foundation** provides free Computers for eligible K-12 students. Learn more here: https://theonitfoundation.org/faqs/

AFFORDABLE/LOW-COST INTERNET

- **FCC AFFORDABLE CONNECTIVITY PROGRAM (ACP): The ACP is like an internet coupon, providing a discount of up to $30 per month off your internet subscription. All JCHA households are eligible. Learn more at https://acpbenefit.org/.**

  Residents at the following Jersey City Housing Authority developments can contact the listed internet providers directly for fast, easy enrollment for monthly internet fully covered by the ACP.

• JCHA DEVELOPMENT	• INTERNET SERVICE PROVIDER
• Berry Gardens • Booker T Washington • Curries Woods • Marion Gardens*	• Andrena, call or text (256) 907-8690 to register • https://andrena.com/
• Hudson Gardens • Thomas J Stewart*	• Starry Connect, call (914) 249-9644 to register • https://starry.com/acp/

  Service is expected to be available at these sites by early 2023
- For more free/affordable internet options, visit https://www.digitalinclusion.org/free-low-cost-internet-plans/. If you already have internet service, contact your current internet service provider to ask about their ACP plans. If you do not have internet service, contact your preferred provider about their ACP plans.
- **Internet Essentials from Comcast** offers affordable high-speed internet for $9.95 per month plus tax. 50 Mbps, no term contract, no credit check, and in-home Wi-Fi. New customers will receive two months of free service in response to the Coronavirus emergency through June 2021. https://www.internetessentials.com/

- **PCs for People** provides low-cost internet with mobile hotspots. Access nationwide unlimited 4G LTE. PCs for People is offering high speed 4G LTE internet service starting at $15.00 per month. Plans are prepaid with no credit check or hidden fees. https://www.pcsforpeople.org/low-cost-internet/

- **Lifeline** is a federal program that lowers the monthly cost of phone and internet. Eligible customers will get up to $9.25 toward their bill. You can use Lifeline for either phone or internet, but not both. Lifeline is available in New Jersey with the eligible telecommunications providers listed below.

  - **Verizon** offers Lifeline plans for home phone service and Fios Home Internet service. For more information, visit https://www.verizon.com/support/residential/account/manage-account/lifeline-discount or call 1-800-Verizon (922-0204).

  - **Safelink Wireless** offers Lifeline discount plans for mobile phone service. For more information visit, https://www.safelinkwireless.com/ or call 1-800-SafeLink (723-3546).

  - **Assurance Wireless** offers eligible families free monthly data, unlimited texting, and free monthly minutes. Plus, a free phone. https://www.assurancewireless.com/ OR call 1-888-321-5880

PRINTING SERVICES

- **Jersey City Free Public Library** offers wireless printing services. Send documents for print from your computer, phone, or mobile device. Black and white prints are **FREE** with a **20-page maximum per print job**. For detailed instructions on how to print, visit https://tinyurl.com/jcfplwirelessprinting.

TRANSLATION SERVICES

- **Google Translate** offers free multilingual translation services for texts and entire documents. https://translate.google.com/?hl=en&tab=TT

EDUCATIONAL RESOURCES

FOR YOUTH

- **Khan Academy** offers sample level home learning schedules with grade-level activities. For access, visit https://keeplearning.khanacademy.org/daily-schedule. *[1]

- **Bookshare** offers an online book collection of nearly 1 million titles free of charge for U.S students or individuals who have a qualifying reading or perceptual disability, a visual impairment, or a physical disability that affects their ability to read printed works. For more information, visit https://www.bookshare.org/cms/bookshare-me/who-qualifies. *[1]

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[1] *For Adults as well.

- **Hats & Ladders** uses proven game mechanics, up-to-date occupational data, and personalized instruction to empower teens and young adults with career-building experience, skills, and opportunities. For more information, visit https://www.hatsandladders.com/how-it-works/. *[1]

- **Wide Open Schools** offers online resources, learning plans, and daily events along with curated virtual field trips for each grade level. For more information, visit https://wideopenschool.org/#grades-3-5/.

- **Be a Learning Hero** offers online resources to keep your child on track, including math, reading, life skills, planning for college, and more. For more information, visit https://bealearninghero.org/.*[1]

- **Jersey City Free Public Library** offers various digital resources for small businesses, students of all ages, and ESL learners. Digital services are offered for free for JCFPL library card holders. For information, visit https://www.jclibrary.org/digital-services. *[1]

FOR ADULTS

- **Coursera** partners with universities and organizations around the world, bringing a wide range of topics and courses to one searchable database. Coursera offers free online education from universities, museums, and trusts. You can also earn online professional certificates and degrees. For more information, visit https://www.coursera.org/. See the list below for examples of free courses, professional certificate, and degree programs.
    - Introduction to Psychology offered by Yale University*[1], https://www.coursera.org/learn/introduction-psychology
    - Google IT Support Professional Certificate*[2] offered by Google, https://www.coursera.org/professional-certificates/google-it-support
    - Online Master's of Accounting (iMSA)*[3] offered by University of Illinois at Urbana-Champaign, https://www.coursera.org/degrees/imsam
- **EDx** is an open online course provider created by Harvard and MIT. The platform houses 3000+ online university-level courses in a wide range of disciplines and topics, including some at no charge. For more information, visit https://www.edx.org/. See the list below for examples of free courses, certificate and degree programs offered by EDx.
    - Storytelling for Social Change offered by MichiganX, https://www.edx.org/course/storytelling-for-social-change
    - Blockchain Fundamentals offered by BerkeleyX, https://www.edx.org/professional-certificate/uc-berkeleyx-blockchain-fundamentals
    - Computer Science Fundamentals offered by NYUx, https://www.edx.org/microbachelors/nyux-computer-science-fundamentals

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[2] *Professional Certificate program.
[3] *Master's Degree program.

- **Alison** is a learning platform offering free online courses in various topics from leading experts around the world. Courses types include certificate courses, diploma courses, and Learning Paths curated by Alison experts. For more information, visit https://alison.com/. See the list below for examples of free courses (some with certification if you pay), diploma courses, and Learning Paths.
    - Office 365 Administration Basics offered by Workforce Academy Partnership, https://alison.com/course/office-365-administration-basics
    - Introduction to Managing Your Personal Finance Debts offered by CPD, https://alison.com/course/introduction-to-managing-your-personal-finance-debts-revised
    - Computer Networking and Security Learning Path offered by Alison, https://alison.com/learning-path/computer-networking-and-security

FREE MEETING SERVICES

- **Zoom** is a popular video chat platform used to attend virtual conferences, talks, and events.
    - For instructions and tips on using Zoom, check out Senior Planet's Video Chat with Zoom Guide, https://seniorplanet.org/wp-content/uploads/2020/03/Zoom.pdf.
    - **Zoom Tutorial,** https://www.youtube.com/watch?v=QOUwumKCW7M

- **Google Meet** is an enterprise-grade video conferencing available to everyone. Now, anyone with a Google Account can create an online meeting with up to 100 participants and meet for up to 60 minutes per meeting. Check out the links below for more information and tutorials for Google Meet.
    - **How it Works** - https://apps.google.com/intl/en/meet/how-it-works/
    - **Google Cheat Sheet** - https://support.google.com/a/users/answer/9300131?hl=en
    - **Training & Help** - https://support.google.com/a/users/answer/9282720?hl=en
    - **Remote Learning** - https://www.youtube.com/watch?v=44sGIczM_po&vl=en

- With **FreeConferenceCall.com**, you can create an account with an email and password. The account will be activated within seconds. Then, invite participants to a conference call by providing the dial-in number and access code, along with the date and time.
    - **Tutorial** - https://www.freeconferencecall.com/tutorials
    - **Host Instructions** - https://www.freeconferencecall.com/host-instructions
    - **Participant Instructions** - https://www.freeconferencecall.com/participant-instructions

SOFTWARE TUTORIALS AND TECHNICAL ASSISTANCE FOR COMMONLY USED APPS

Google Classroom
- Google Classroom Help: https://support.google.com/edu/classroom/?hl=en#topic=6020277
- Professor Nez's Easy Google Classroom Tutorial for Parents and Students https://www.youtube.com/watch?v=OjRHHIbxKvk

Microsoft Software Tutorials

- Microsoft Word
  - Word Beginner Tutorial, https://www.youtube.com/watch?v=yV4i29Xo0iM
  - Word Advanced Tutorial, https://www.youtube.com/watch?v=wt5-Mcimw78
- Microsoft Excel
  - Excel 2019 Beginner Tutorial, https://www.youtube.com/watch?v=6JnEYGxxd8w
  - Excel 2019 Advanced Tutorial, https://www.youtube.com/watch?v=bezV5U0dlbo
- Microsoft PowerPoint
  - PowerPoint 2019 Beginner Tutorial, https://www.youtube.com/watch?v=rvh_c_K3UU0
  - PowerPoint 2019 Advanced Tutorial, https://www.youtube.com/watch?v=pJjJXKgbCQw