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# FREE CITY COLLEGE DEBT PROGRAM (FCDP) UPDATE

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FREE CITY COLLEGE PROGRAM OVERSIGHT COMMITTEE MEETING  
OCTOBER 6, 2023

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# Topics

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Overview of the Free  
City Debt Program



FCDP Frequently  
Asked Questions



Progress To Date



Q & A

# Overview

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- ❑ 13,000+ San Francisco residents had outstanding fees
  - Enrollment Timeframe: August 2017 – December 2022
  - Not able to enroll in classes
  
- ❑ Debt relief provided through a \$2.1 million allocation from Mayor London Breed
  - Fresh start at pursuing their educational and career aspirations
  - Students with a current outstanding balance are eligible
  - Once fees paid, holds automatically lifted from student accounts
  
- ❑ Debt relief processing began the week of August 22, 2023
  - Impacted students receive an email and/or a text message once the funds have been applied to their accounts

# FCDP FAQ's

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## 1. Who is eligible for the Free City Debt Program (FCDP)?

*Free City students who currently have outstanding Free City debts that were incurred between the Fall 2017 and the Fall 2022 terms. This includes students who would have been eligible for Free City but either did not have a Free City Affidavit on file or may have filled one out incorrectly.*

## 2. The Free City Program was not available during the 2018 summer term. Will those outstanding balances be covered under FCDP?

*Yes. Only students with established San Francisco Residency prior to the start of the Summer 2018 are eligible.*

## 3. What fee's will be covered under FCDP?

*FCDP will cover the Free City outstanding tuition balance as well as the following fees: Student Health fee, Student Activities fee, Student Representative fee, Web Registration fee, Course Material fees, Follet Material fee, and the Free City Repayment Charge.*

**NOTE: The FCDP does NOT cover other Financial Aid related fees such as Pell overpayment/student loan fees.**

# FCDP FAQs continued



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## 4. Will refunds be issued?

*NO. Payments made prior to the availability of the Free City Debt Program funds are not refundable. Please note that funds approved to pay outstanding balances for the terms between Fall 2017 and Fall 2022, is a one-time opportunity for eligible City College students.*

## 5. When will the outstanding balance hold be lifted?

*Outstanding balance holds will be automatically lifted once the funds have been applied to student accounts. Eligible students do not need to do anything in order for the funds to be applied to their account and will be notified once this process has occurred. Should students have questions, they may contact the Bursar's Office: [bursar@ccsf.edu](mailto:bursar@ccsf.edu). For their office hours and other details, please visit the following website: [www.ccsf.edu/bursars-office](http://www.ccsf.edu/bursars-office).*

## 6. When will FCDP funds be applied to student accounts?

*Funds have already begun to be applied to student accounts and will continue to be applied over the coming weeks in reverse chronological order (for example, students with outstanding balances from the Fall 2022 semester will have the funds applied to their accounts first, followed by the Summer 2022 term and so on until all accounts have had the funds applied).*

# Processing Updates

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- ❖ Total Students Processed: 3,371
- ❖ Total Amount Processed as of 09/22/2023: \$427,005.48 of \$2,071,518
- ❖ Semesters Processed: Fall 2020 – Fall 2022
  - ✓ Remaining: Fall 2017 – Summer 2020
- ❖ Remaining anticipated action steps:
  - ✓ Finish posting Free City Repayments and other outstanding fees by 10/06
  - ✓ Finish posting outstanding fees for remaining San Francisco Residents by 11/03
  - ✓ Address outstanding Free City Repayment fees & fees for SF students with AB540 status

# Q&A

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Thank you!

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