



U.S. Citizenship
and Immigration
Services

USCIS Public Charge Outreach Overview



Protecting Immigrant Families (PIF) Members Webinar

09/12/2022

Overview



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Multi-faceted outreach and engagement

- **Short-Term: Next 30 days**
 - Online Resources
 - Infographics
 - National interagency joint webinar – September 28
 - 30 + Local community engagements (in-person and virtual)
 - Social media
 - Media engagement

Overview



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Services

Expand outreach and engagement

- **Through implementation (Dec. 23) and beyond**
 - Updated FAQs
 - Interagency letter
 - General and audience-specific interagency webinars (i.e. lawyers)
 - Language access
 - Sustained local outreach

Audiences



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and Immigration
Services

Outreach and education to key audiences

- General public
- Community-based organizations
- State/Local offices of immigrant affairs and benefit granting agencies
- Immigration lawyers
- Spanish and other language media
- LEP communities
- Disability access community

Outreach to LEP Communities



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and Immigration
Services

Languages:

- Spanish
- Chinese
- Tagalog
- Vietnamese
- Portuguese
- Korean
- Others as suggested

Interagency Collaboration



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and Immigration
Services

Federal Agencies

- White House
- USDA
- HHS
- HUD
- SSA
- DOJ
- Others

USCIS Community Relations Officers



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USCIS Northeast



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Office	Jurisdiction	Contact Information
Northeast Regional Office	Massachusetts, New Hampshire, Vermont, Rhode Island, Maine, Connecticut, New York, Pennsylvania, Ohio, Indiana, Kentucky, West Virginia, Delaware, New Jersey,=	Jwana Smith (Acting) USCIS-NER-Public-Engagement@uscis.dhs.gov
Boston District Office	Massachusetts, New Hampshire, Rhode Island, Maine, and Connecticut	John McCarthy Boston.CommunityRelations@uscis.dhs.gov
Buffalo Field Office	Upstate New York	Janice Owen Buffalo.CommunityRelations@uscis.dhs.gov
Cleveland District	Ohio, Indiana, Western Pennsylvania, West Virginia, and Kentucky	Joann Szczotka N12-USCIS-OUTREACH@uscis.dhs.gov
New York City District	New York City five boroughs, Long Island, and Hudson Valley	Shyconia Burden NYC.CommunityRelations@uscis.dhs.gov
Newark District	New Jersey	Kelly Ayala Newark.CommunityRelations@uscis.dhs.gov
Philadelphia Field Office	Eastern Pennsylvania and Delaware	Jwana Smith PhiCommunityRelations@uscis.dhs.gov

USCIS Southeast



U.S. Citizenship
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Services

Office	Jurisdiction	Contact Information
Southeast Regional Office	Washington DC, Maryland, Virginia, Louisiana, Arkansas, Mississippi, Alabama, Tennessee, Georgia, North Carolina, South Carolina, Florida, Puerto Rico, the U.S. Virgin Islands and Caribbean Islands	Vesna Bozic Vesna.Bozic@uscis.dhs.gov
Washington District	Maryland	Judy Navarro Kirlin Baltimore.CommunityRelations@uscis.dhs.gov ,
	Virginia and DC	Judy Navarro Kirlin Washington.Communityrelations@uscis.dhs.gov
	North Carolina	Judy Navarro Kirlin Ral.CommunityRelations@uscis.dhs.gov
Atlanta District	South Carolina, Tennessee, Georgia, Arkansas, Alabama, Mississippi, Louisiana, and Florida Panhandle	Vesna Bozic (Acting) District22ATLCommunityRelations@uscis.dhs.gov
Tampa District	Tampa, West Palm Beach, and Ft. Myers, Orlando and Jacksonville, FL, and SE Georgia	Don Jarrell USCISOrlandoCommunityRelations@uscis.dhs.gov
Miami District	South Florida, Puerto Rico, and the U.S. Virgin Islands	Berta Cassidy Roketa Mansfield miaoutreach2@uscis.dhs.gov

USCIS Central



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and Immigration
Services

Office	Jurisdiction	Contact Information
Central Regional Office	Arizona, Colorado, Illinois, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, Nevada, New Mexico, North Dakota, Oklahoma, South Dakota, Texas, Utah, Wisconsin, Wyoming	Ramon Colon CRO.communityrelations.2@uscis.dhs.gov
San Antonio District	South, Central, and West Texas; Texas border region; New Mexico; and Arizona	Lourna Marquez-Carrasquillo lourna.m.marquez-carrasquillo@uscis.dhs.gov
Kansas City District	Kansas, North Dakota, South Dakota, Nebraska, Minnesota, Western Iowa, Missouri, and Wisconsin	Paul Cloutier C32East.CRO@uscis.dhs.gov
	Colorado, Utah, and Wyoming	Amber Vasek C32West.CRO@uscis.dhs.gov
	Nevada	Amber Vasek C32West.CRO@uscis.dhs.gov
Dallas District	Northern Texas and Oklahoma	Jesus Ramirez Jesus.M.Ramirez@uscis.dhs.gov
	Houston	Rosa Ramirez Houston.Community.Relations@uscis.dhs.gov
Chicago District	Illinois, NW Indiana, Wisconsin, and Eastern Missouri	Maria Rodriguez Chicago.communityrelations@uscis.dhs.gov
	Michigan and Eastern Iowa	Frank Castria

USCIS Western



U.S. Citizenship
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Services

Office	Jurisdiction	Contact Information
Western Regional Office	Alaska, Washington, Oregon, Montana, Northern Idaho, California, Hawaii, Guam, the Northern Mariana Islands	Jim Duvall (Acting) WRO.CommunityRelations@uscis.dhs.gov
Seattle District	Washington State	Tim Parsley D41CommunityRelations@uscis.dhs.gov
	Oregon, Idaho, and Montana	Quinn Andrus PortlandCommunityRelations@uscis.dhs.gov
	Hawaii, Guam, Alaska, and the Northern Mariana Islands	Daniel Hall Hawaii.CommunityRelations@uscis.dhs.gov
San Francisco District	Bay Area and coastal Northern California	Nina Sachdev Sfsj.communityrelations@uscis.dhs.gov
	Northeast California	Sai Phavisith Vilaysay.Phavisith@uscis.dhs.gov
	Central California	Jesus Castro Jesus.E.Castro@uscis.dhs.gov
Los Angeles District	San Luis Obispo, Santa Barbara, Ventura, and Los Angeles counties	Grace Arreola-Munoz LACommunityRelations@uscis.dhs.gov
San Diego District	Riverside, San Bernardino, Orange, San Diego, and Imperial counties	Jeff Hilliard SanDiego.CommunityRelations@uscis.dhs.gov

USCIS Public Engagement



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Contact us

Email: Public.Engagement@uscis.dhs.gov

Web: <https://www.uscis.gov/outreach>

Upcoming Local Events: <https://www.uscis.gov/outreach/upcoming-local-engagements>