

# We're Preparing for the NYSDOH Triennial Survey – Happening Soon!



VNS Health Personal Care is preparing for the New York State Department of Health (NYSDOH) triennial recertification survey. Our agency is required to meet state and federal regulations to be able to operate.

## When is the survey?

The survey is unannounced; we do not know when they will arrive, but we anticipate it will be sometime in late February 2024.

**The future of care.  
The comfort of home.**

## What to expect

- Weekly Tip Sheets with reminders of best practices, policies and procedures.
- Team meetings to review best practices, policies and procedures.
- A mock survey to identify gaps and opportunities for improvement.

## What We Need From You



Understand standards and best practices in patient care so you may successfully apply them to your work.



Review resources online: HHA Resource site or the RNFS Resources site on Teams.



If you have questions, ask your supervisor.

