



Anthem HealthKeepers  
Offered by HealthKeepers, Inc.

# HealthKeepers expands out-of-state coverage

Access healthcare wherever you need it

At Anthem, we're committed to ensuring access to quality healthcare when and where people need it. That's why we've expanded our HealthKeepers network to include access to BlueCard preferred provider organization (PPO) providers nationwide for those who are temporarily living, visiting, or traveling outside of the Virginia service area.

Effective with the plan's renewal date in 2023, HealthKeepers will use our national BlueCard PPO network, (including **more than 1.7 million** doctors and hospitals in all 50 states) for care received outside of Virginia. By doing so, the plan:



Expands healthcare access outside of the Virginia service area through participating BlueCard PPO providers; individuals should continue using the HealthKeepers network when accessing care within the Virginia service area.



Extends in-network benefits to all healthcare services covered by the plan, not just urgent or emergency care. Covered services will still be subject to benefit and medical guidelines.



Adds flexibility to use participating BlueCard PPO laboratory providers outside of the Virginia service area; however, Labcorp will continue to be the only in-network lab in the Virginia service area.



Sends new HealthKeepers member ID cards that show the PPO "suitcase" icon, indicating access to out-of-area coverage, to everyone who enrolls in the plan.



No longer requires individuals to register with Guest Membership to use in-network benefits when out of the service area.

## Find care using our Sydney Health app

Connecting to health plan benefits and finding care is easier with our no-cost Sydney<sup>SM</sup> Health app. Learn more by going to [sydneyhealth.com](https://sydneyhealth.com) or download and log in to the app today.

## For more information

As a reminder, you must live or work in our Virginia service area in order to enroll in a HealthKeepers product. For a definition of covered services, please see your *evidence of coverage (EOC)*.

If you have questions, please call the Member Services number on your ID card.

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