



my Social Security

How to Create an Online Account

You can create a *my* Social Security account to access your *Social Security Statement* to check your earnings and get your benefit estimates.

If you receive benefits, you can also:

- Get your benefit verification letter;
- Change your address and phone number;
- Start or change your direct deposit;
- Request a replacement Medicare card; and
- Get a replacement SSA-1099 or SSA-1042S for tax season.

Even if you do not currently receive benefits, you can:

- Check the status of your application or appeal.
- Get a benefit verification letter stating that you:
 - never received Social Security benefits, Supplemental Security Income (SSI) or Medicare; or
 - received benefits in the past, but do not currently receive them (The letter will include the date your benefits stopped and how much you received that year.); or
 - applied for benefits but haven't received an answer yet.

You may be able to use your free *my* Social Security account at **www.socialsecurity.gov/myaccount** to request a replacement Social Security card online, as long as you live in one of the participating states or the District of Columbia, are not requesting a name change or any other change to your card, and you meet other requirements.

There is no fee to create a *my* Social Security account, but you must have an email address. See other side for instructions on setting up an account using an activation code.

Email account set up

There are many options available to set up an email address and it can be done in as little as five minutes. Each email provider has its own criteria for setting up an account and you must accept the provider's terms of use agreement. Some examples of free email providers include:

AOL: aolmail.com

Gmail: gmail.com

iCloud Mail (Apple): icloud.com

Outlook: outlook.com

Yahoo: yahoo.com

**This is not a complete list of email providers. Social Security is not endorsing any of these particular email account provider(s), as you may use other email account providers as appropriate.*

NOTE: *Even if you do not use email on the computer, if you have a smart phone it is likely that you already have an email account. Contact your cell phone service provider to find out.*

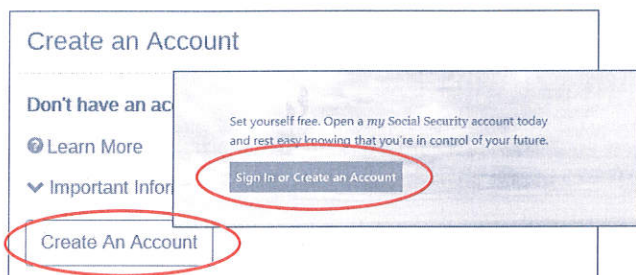
Setting up your own *my* Social Security account

After you have a valid email address, you are ready to set up your own *my* Social Security account. To set up your account, visit **www.socialsecurity.gov/myaccount** then follow the steps on the back of this page:

Select “Sign In or Create an Account”

To create a *my* Social Security account, you must be at least 18 years old and have:

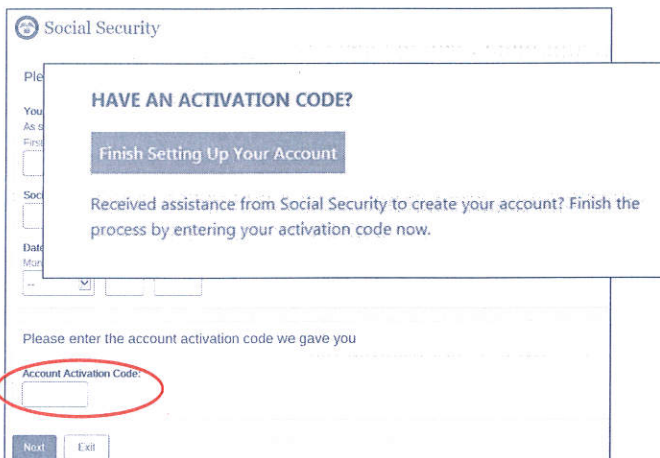
- A valid email address;
- A Social Security number; and
- A U.S. mailing address.



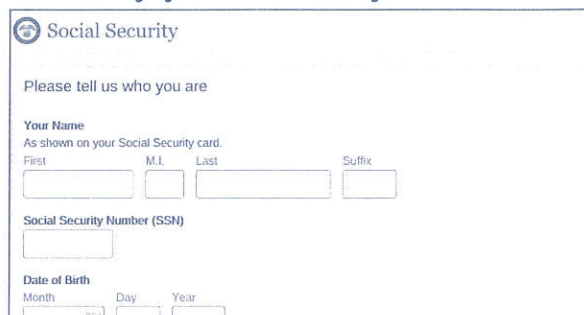
Using your activation code to create your account

You may have been given a letter with an activation code to complete the creation of your *my* Social Security account.

- Select “Finish Setting Up Your Account” and enter the information requested, including the account activation code we gave you.

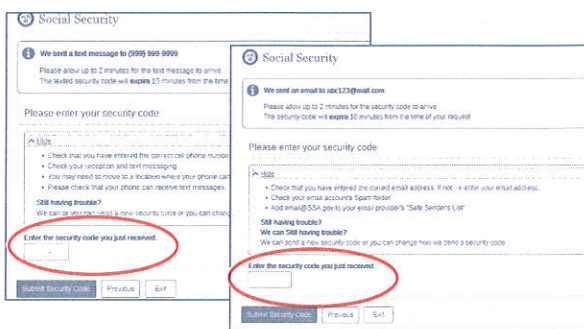
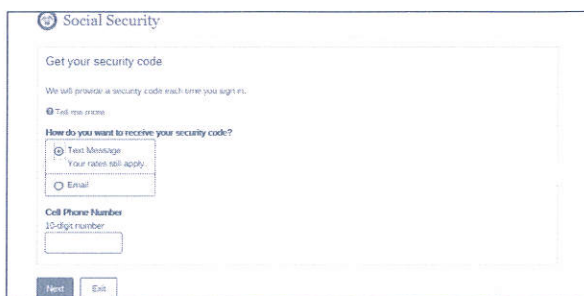


Provide some personal information to verify your identity



Choose a username and password

- Then, select how you would like to receive a one-time security code by providing the email address you registered or text-enabled cell phone number. You'll then receive a security code via text or email that you will need to enter within 10 minutes to finish creating your account.



NOTE: We'll send a one-time security code to your cell phone or to your email address each time you sign in with your username and password. The security code is part of our enhanced security feature to protect your personal information. Keep in mind that your cell phone provider's text message and data rates may apply.



Securing today
and tomorrow

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U.S. Citizen/Adult — Replacement Social Security Card

If you live in selected states or the District of Columbia, you may now be able to request a replacement card through the *my* Social Security portal at www.socialsecurity.gov/myaccount. Visit www.socialsecurity.gov/ssnumber for a list of participating states and other requirements. To get a **replacement** Social Security card, you must show us documents proving your identity. You must also show us documents proving your age and U.S. citizenship, if they're not already in our records.

You must present **original documents** or **copies certified by the agency that issued them**. **We can't accept photocopies or notarized copies**. All documents must be current (not expired). We may use one document for two purposes. For example, we may use your U.S. passport as proof of both citizenship and identity.

To prove	You must show
Your identity	A current document showing your name, identifying information, and photograph, such as one of the following: • U.S. passport/passport card; • U.S. driver's license; or • State-issued identification card. We may be able to accept your: • Employer identification card; • School identification card; • Health insurance card (not Medicare card); or • U.S. military identification card.
Your age	U.S. birth certificate (if one exists, you must submit it). If a birth certificate doesn't exist, we may be able to accept your: • Religious record made before the age of 5 showing your date of birth; • U.S. hospital record of your birth; or • U.S. passport/passport card.
Your U.S. citizenship	One of the following documents: • U.S. birth certificate; • U.S. Consular Report of Birth Abroad; • U.S. passport/passport card; • Certificate of Naturalization; or • Certificate of Citizenship.

1-800-772-1213
1-800-325-0778 (TTY)



Securing today
and tomorrow

SocialSecurity.gov |   

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Ciudadano de los EE.UU./Adulto — Reemplazo de una Tarjeta de Seguro Social

Si vive en ciertos estados o el Distrito de Columbia, es posible que pueda solicitar por internet una tarjeta de reemplazo a través del portal de *my* Social Security en www.segurosocial.gov/micuenta (solo disponible en inglés). Para obtener una lista de los estados participantes y otros requisitos visite www.segurosocial.gov/espanol/SP_SSN. Para obtener una tarjeta de **reemplazo** del Seguro Social, tiene que mostrarnos documentos que prueben su identidad. También tiene que mostrarnos documentos que prueben su edad y ciudadanía estadounidense, si no los tenemos en nuestros registros.

Tiene que presentar **documentos originales o copias certificadas por la agencia que los emitió**. No podemos aceptar fotocopias o copias notariadas. Todos los documentos tienen que estar vigentes (no caducados). Es posible que usemos un documento como comprobante de dos requisitos. Por ejemplo, podemos usar su pasaporte de los EE. UU. como prueba de su ciudadanía e identidad.

Para probar	Tiene que mostrarnos
Su identidad	Un documento vigente que muestre su nombre, información que lo identifique y una fotografía, tal como uno de los siguientes: • Pasaporte de los EE. UU./tarjeta de pasaporte; • Licencia de conducir de los EE. UU.; o • Tarjeta de identificación emitida por un estado. Es posible que podamos aceptar su: • Tarjeta de identificación de su empleador; • Tarjeta de identificación estudiantil; • Tarjeta de seguro de salud (que no sea la tarjeta de Medicare); o • Tarjeta de identificación del servicio militar de los EE. UU.
Su edad	Partida de nacimiento de los EE. UU., (si una existe, tiene que presentarla). Si no existe una partida de nacimiento, podemos aceptar su: • Registro religioso creado antes de los cinco años de edad que muestre su fecha de nacimiento; • Registro de su nacimiento en un hospital de los EE. UU.; o • Pasaporte de los EE. UU. /tarjeta de pasaporte.
Su ciudadanía estadounidense	Uno de los siguientes documentos: • Partida de nacimiento de los EE. UU.; • Informe consular de los EE. UU. de nacimiento en el extranjero; • Pasaporte de los EE. UU./tarjeta de pasaporte; • Certificado de Naturalización; o • Certificado de Ciudadanía.

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Asegurando el presente
y el futuro

SeguroSocial.gov |   

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Medicare Replacement Card

**You can now request a replacement Medicare Card online at
(www.socialsecurity.gov)**

If you do not have access to the Internet, you can obtain a card by completing this form. Please provide the following information:

Name: _____

Social Security Claim Number: _____

Mailing Address: _____

City: _____ State: _____ ZIP Code: _____

Phone Number: _____

Signature _____

Date _____

You should expect to receive your replacement Medicare card in 4 – 6 weeks.

